Out going call

Metropolitan Police introduction

Simon; I am just phoning up, this is the Metropolitan police, yes

Police Officer; yes, it is

**Simon;** I am just phoning up in regards too two cads that I have put in on the 15th 14th and the 11th in regards to police corruption and getting a sergeant the new sergeant for Edmonton police station to call me back I think his name is Ian rafieal and the commander has not called me back, no one has called me back still

**Police Officer;** so you put in a complaint against the police and nobody has called you back

**Simon;** yes that is correct **Police Officer;** right, OK

Simon;

Police Officer; I will take that information and pass it on to the police

station that is all that I can do

Simon; can I get a cad number

**Police Officer**; can I take your name

**Simon**; yes my name is Mr Simon Cordell can I take your name please **Police Officer**; no I will give you my name but I will give you the cad

reference number when I have created the message

Simon; ok I will take you doing the message then please

Police Officer; Simon Cordell did you say

Simon; yes that is correct **Police Officer**; that is Cordell

**Simon;** yes that is Cordell, who is the commanding borough officer on right now?

**Police Officer;** I do not no who the commanding borough officer is at the moment I am in a call centre in Hen don

**Simon;** yes that is the reason that the call centre is designed in the beginning so that you no were every active police officer is while on duty

**Police Officer;** no we don't that is not what it is designed for can I take an address please

Simon; 109 Burncroft Avenue Enfield

**Police Officer**;

**Simon;** it is it is for any CFS caller making a call for services I am a call for services madam

Police Officer; no it is not sir sir sir were is Burncroft Avenue