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The Council's memo of a telephone call of that day:
I received a call from Simon Cordell of 109 Burncroft Avenue at approx. 1.20pm.

The call was transferred by the customer services team informing me that Mr Cordell wished to discuss his housing option show to move.

I took the call- he sounded agitated and said that he had a few things that he wished to discuss with me.

He said he was calling in response to a letter that I had sent him requesting the removal of a CCTV camera that he had installed on the inner communal/fire door on the ground floor of the block.

He informed me that he would not be removing the camera as he believed he was legally allowed to have the camera as the communal area was his.

I explained that he was in breach of his tenancy conditions as permission had not been sought or granted for the installation and he could not install anything in the communal area as this belonged to the Council.

He maintained that his neighbour in another block had a camera and had taken the Council to court about it and won the case.

I responded that I could not comment about other cases but my position remains as per the letter I sent: That the camera was in breach of tenancy conditions, was invasive to the privacy of other residents in the block as it points at the outer communal door and should be removed by Friday 25th November or the Council will remove it and charge him for the cost of doing so.

He then said that the camera was fake so it didn't need to be removed.

I responded that it did still need to be removed.

His voice was raised throughout the exchange and I had to ask him to calm down and lower his voice more than once.

He then said that he wanted to move on to finding out about moving to