

18/03/2017

Tape recording five z0000056

Out going call

Metropolitan Police introduction

Police Officer; hello police what is your reason for calling

Simon; hello I have got important information that I need to tell some body I would like to speak to a sergeant he is the only person that I will talk to is t hat possible please

Police Officer; no I am sorry that is not possible I am affired

Simon; why is it not

Police Officer; err you can speak to a police office which is what I am

Simon; is there not a is it not possible is there not always a Yf inside the police

Police Officer; there is always a what sorry

Simon; is there not like a yf or yah or y1 or something like that that is always behind you or something

Police Officer; I am a bit I am a bit confused sorry

Simon; so you have, like a ye2 or a cex sc police officer

Police Officer; you have called 101

Simon; no I called 0207230 this is the call centre no

Police Officer; yes

Simon; and you are Met cc and Met cc has always has like a superior officer who is in charge of you lot normally or something like that a yah or some thing like that is it not

Police Officer; no, no

Simon; so it is just yourself will you deal with

Police Officer; I think what you acutely trying to say from my own experience of being a police office did you say ye2 I take it that you live in Enfield

Simon; yes that is correct

Police Officer; yes, so what ye2 would be is the petrol sergeant at in

Simon; yes in Edmonton

Police Officer; in Enfield

Simon; and I accept that

Police Officer; the borough of Enfield

Simon; but normally the 999 call centres have a manager a duty manager that is of a higher rank to yourselves yes, it does not matter if you can deal with what I want then you can do that

Police Officer; I am pretty show that I can deal with it