

when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that

she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017

which

was also cancelled, but you was also notified there was still issues with the subject access request, and that I

had a meeting regarding the issues which

was set for the 9 March 2017, I stated to you that I would get back to you with

a convenient date for the meeting to take place, but due to illness things have

got delayed.

You have also stated

that it is very unfortunate that there have been repeated refusals to meet in regards to the

issues with the neighbours, I feel that this is very misleading

we have not refused once to have a meeting with

you, but due to ongoing issues

meetings have had to be cancelled with a justified reason, so how you can take

this as a refusal is beyond me, we have kept you informed at every stage of

every letter that you send out giving

you reasons as to why the meetings could

not take place. Therefore I do not understand how you can interpret

this as a

refusal.

You will also be aware

that my son does have health problems and that he does not leave his flat, not

once have

you thought in all the letters that you sent out how someone that does

not leave his flat is going to be able to

attend a meeting at the Civic Centre,