

I have on going issues which does need to be addressed by someone and you are my housing office and I have been told you would need to address these issues.

Regards Simon Cordell

Sent: 21 September 2015 14:17

From: Dawn Allen

[mailto:DAWN.ALLEN@Enfield.gov.uk]

To: Lorraine Cordell

Cc: Feedback Council Housing

Subject: RE: Complaint [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Mr Cordell

In terms of your neighbour you will need to attend this office for us to discuss the neighbour concerns face to face.

For repairs please speak to customer services on 0208 3791327 for any outstanding issues you have.

Our office is open Monday to Friday 08:30 am – 05:00 PM where you can attend this office to speak to us directly.

Regards Dawn Allen Tenancy Management Officer Council Housing The Edmonton Centre 36-44 South Mall Edmonton N9 0TN

Sent: 21 September 2015 13:59

From: Lorraine Cordell

[mailto:lorraine32@blueyonder.co.uk]

To: Dawn Allen Subject: Re: Complaint Mr Simon Cordell 109 Burncroft Ave Enfield Middlesex EN3 7JQ Dear Dawn Allen, I am writing this email after phone calls and emails have been sent to Enfield council about my neighbour who lives above me.

I have made calls myself and my mother Miss Lorraine Cordell has also sent emails and made phone calls.

No one has been to my address to see me and I am asking for you to come out to see me and take a full report of what has been going on as my health is being made worse by nothing being done.

There is also still repair issues I would like to talk about that has not been done.