

Lemmy Nwabuisi

From: Steve Stirk
Sent: 10 May 2017 08:42
To: Lemmy Nwabuisi
Subject: 109, BURNCROFT AVENUE, ENFIELD, EN3 7JQ

Further to my conversation today please note the following
I carried out a joint with Sarah back in January regarding low water pressure to 117
While on location the following was noted:

Kitchen internal wall has been partly removed
3 large industrial type printers found with assorted inks and cleaning liquids
Internal gate installed to front door
While all these items could be used in normal day to day interests the tenant made claims he was actively involved in planning and conduction events and the equipment was used to produce marketing leaflets and posters

This Monday we had reason to attend 113 to carry out a full lock change given accusation from the tenant that his lock had been glued so was unable to gain access the tenant claim the damaged was caused by 109, (this cannot be confirmed) as the tenant did not attend both Sarah and myself did go in and while there was confronted by the tenant from 109, the tenant for about twenty minutes would not leave us alone and became increasingly aggressive despite attempt to explain to him that we had not come to see him or indeed were able to comment of any of his accusations on how Enfield had ruin his lie were putting him in danger by leaving him in his flat, during this confrontation the tenant from 117 passed through the passage and the tenant from 109 stated he was going to ruin his life and generally became more irate towards the tenant.
It is clear that we are unable to allow this to continue as the body posture from 117 was defensive and did not wish to reply or get into any form of conversation with this tenant
Given that two member of staff were present and the confrontational attitude towards not only us but the other resident I believe we need to action this event to try and stop any further escalation from this tenant

Lastly I would recommend that we need full access to 109 to assess what is the true cause of the low water pressure to the flats above given the items found in the flat as well these need to be removed as does the internal gate please advise so I can carry out a full inspection as this is a complaint from the lease holder as they have very little water flow in the flat above and given the nature of the conditions and life style of 109 we are unable to show if he has caused the issue, on a housing point the internal wall that has been partly removed needs to be put back as it is a breach of fire regs

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