

2. I make this Witness Statement in support of the Claimant's application for an injunction to stop the Defendant from causing intimidation, harassment and alarm to me, other Council Officers and residents near his property on Burncroft Avenue, Enfield, EN3 7JQ. The application also seeks access to the Defendant's Property to enable the Claimant to carry out routine and maintenance inspections.

**Background**

3. The Defendant is a secure tenant of Flat 109 Burncroft Avenue, Enfield EN3 7QJ.
4. I first visited this property in the morning of 12 July 2017 at 11.00 am after complaints were made from the tenants at Flat 117 regarding the low pressure of their water supply. I knocked on the Defendant's flat at 109 but there was initially no answer, I had noticed that the front entrance door to the property was unlocked and slightly open; I could also hear a dog barking which appeared very aggressive. I shouted through the open door and explained that I needed to come to his property and check the water tap but he refused to come to the door. The Defendant was shouting and swearing at me to go away. At that time I had immediately backed off and called the Claimant's call centre who then called his mother Ms Lorraine Cordell, on my behalf who then attended the Defendant's Property with her brother. The Defendant's still refused access and was extremely vocal and so that visit did not proceed but was re-scheduled for Thursday 13 July and then changed to Monday 17 July as his mother was not available.
5. On 12 July 2017 at 5.39pm, I received calls from both the Leaseholder and the Managing Agents of Flat 117 advising that their tenants' (Mr and Mrs Mathiyalakan) water supply had stopped completely. I also called the tenant of 113 (Mr Quinton) and he had agreed to meet me at his property. I then called Ms Cordell and expressed urgency of accessing his property

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