

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 17 July 2020 19:03
To: 'complaintsandinformation@enfield.gov.uk'
Subject: RE: Letter regarding contact with Enfield Council [SEC=OFFICIAL]

Dear Karen Hale

I have written the 2 below emails and had no reply I would like to appeal against the decision to restrict contact dated the 24/06/2020, you are the named contract by yet I have not had one reply.

Can you please update to me what is going on.

If you can not update me with anything can you please confirm what level this is at so I can deal with this issue.

Regards

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 July 2020 12:09
To: 'complaintsandinformation@enfield.gov.uk' <complaintsandinformation@enfield.gov.uk>
Subject: FW: Letter regarding contact with Enfield Council [SEC=OFFICIAL]
Importance: High

Dear Karen Hale

I have not had a reply from the below email dated the 24/06/2020, which I would like a reply to or at least a reply to state you will not reply to me.

My son has also tried to have contract with you and you have not replied back to him, we have been given you as a single point of contact, yet there is no contract from you.

There are major issue with the letter that has been sent via Jeremy Chambers dated the 24/06/2020 and I am very concerned regarding its content.

We would also like to appeal against the decision to restrict contact dated the 24/06/2020, but before I can submit my appeal in full I need the information below as the letter states we have 28 days in which to appeal so if my request can be dealt with as soon as possible I would be grateful.

But I am making you aware an appeal is going to be submitted, there could you please reply.

Regards

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 24 June 2020 23:19
To: 'complaintsandinformation' <complaintsandinformation@enfield.gov.uk>
Subject: RE: Letter regarding contact with Enfield Council [SEC=OFFICIAL]
Importance: High