

**From:** Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>  
**Sent:** 08 February 2017 16:56  
**To:** Lorraine Cordell  
**Subject:** FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]  
**Attachments:** Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr Cordell's door and I can confirm that no Council official went to his flat at 8am this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by 23 February 2017. You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 08 February 2017 10:38  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISE@enfield.gov.uk](mailto:Lemmy.NWABUISE@enfield.gov.uk)>; Sarah Fletcher <[Sarah.Fletcher@enfield.gov.uk](mailto:Sarah.Fletcher@enfield.gov.uk)>; Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk)  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.