

Dear Ms Cordell I am not aware of any outstanding repairs to your sons property.

The surveyors who attended the inspection reported back that the heating was fully operational and the detectors are also working.

Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option 1 yours sincerely Jackie Gubby Housing Manager Tenancy Management the Edmonton Centre 36-44 South Mall Edmonton Green N9 0TN

Sent: 03 November 2015 11:16

From: Louise Brown

To: Lorraine Cordell; Jackie Gubby

Subject: RE: Simon Cordell

Complaint [SEC=PROTECT] Classification: PROTECT

Dear Ms Cordell, Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely Louise Brown Anti Social Behaviour officer Community Safety Unit Regeneration & Environment Department London Borough of Enfield

Date: 03 November 2015 11:16:33

From: Louise Brown To: Lorraine Cordell; Jackie Gubby Subject: RE:

Simon Cordell Complaint

[SEC=PROTECT]

Classification: PROTECT

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