Simon; so I have never made a phone calls to 999

Police Officer; I have not said that you have not done that what I have said is I can not see it on the system

Simon; you can't see

Police Officer; the two information reports that I can see

Simon; I know every page because I wrote to the developers of your system that you use and they have wrote to me back and have gave me all of the plans and schematics to your computers so I can see, I can picture every thing and I can picture what you as a civilian or what a gold member has access to I can see every thing

Police Officer; I can not see any more

Simon; you have access to all police officers

Police Officer; I do not

Simon; you can tell what proposed officers are on duty and

Police Officer; sir you want to have an argument

Simon; no I do not want to have an agreement I am just questioning you

Police Officer; sir you are going to have to wait for the duty officer to call you back about your complaint

Simon; and you are going to send that out to day, do you have a cad number for this call today as well please

Police Officer; yes if you hold on I will give you a cad number

Simon; OK thank you Police Officer; silence

Simon; what have you put down and what did, the last gentlemen actually put the last cad to be down for

Police Officer; all you can see is that there has

Simon; a complaint and it does not say what that been a complaint and that the duty officer is meant to call you back complaint is in regards to

Police Officer; no

Simon; can you update that right now

Police Officer; it would be what ever information that you have given to the them sir I am not going to go into that cad again I will pass this down and the duty officer will call you back

Simon; see the cad that you are creating right now, see the cad that you are creating right now

Police Officer; I am just putting on there that you have called back you have asked me for details for officers that are in charge of the police station and I have told you that I do not have that information