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Support and advice

You may like to contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory. We also have more information and tools to help you understand Personal Independence Payment at www.gov.uk/pip

You can also call us on the telephone number on the front page of this letter. A textphone is also available for people who don't speak or hear clearly. We're open Monday to Friday 8am to 6pm. If you phone us, we'll need your full name, address and National Insurance number. We'll also need the reference number at the top of this letter.

Yours sincerely

Office Manager