Only one offer of a similar type of home currently occupied will be made to applicants approved for a transfer for exceptional or emergency reasons. For example, a tenant who is living in a high rise flat will be offered an alternative high rise flat. If it is not possible provide a similar home to the one currently occupied, then as near to it as possible will be offered, e.g. if an applicant currently occupies a bungalow an alternative home on the ground floor in a block of flats will be regarded as a suitable alternative. The Panel's decision will include discretion to alleviate severe overcrowding at the same time.

What happens if offers of social rented homes are refused is set out in the section **Outcomes for applicants who refuse an offer of a home**.