

The Aims of Enfield's Housing Allocations Scheme 2012-17

The aims of Enfield's Housing Allocations Scheme are

- **To have a scheme that is clear and easily understood by everyone** by
 - Adopting a simplified points scheme for assessing housing need and quotas for allocating social rented homes
 - Increasing the number of demand groups from 4 to 6 to make it clearer who is being allocated social rented homes
 - Publishing a clear summary of our allocations scheme and make it available at our offices and on the Council's website.

- **To ensure social rented homes are allocated in a fair, flexible, efficient and accountable way** by:
 - Following legislative requirements, case law, national, regional and local strategies and policies
 - Monitoring lettings and publishing better quality information about the people we house and the homes we let
 - Using information technology to register and assess housing applications on line
 - Improving customer satisfaction by putting in place better systems, processes and procedures for assessing applications and allocating social rented homes
 - Reviewing annually Enfield's local priorities for social rented homes

- **To ensure the scheme allows the Council and its partner organisations to make best use of Enfield's social rented homes** by
 - Keeping nomination agreements under review
 - Putting in place reciprocal arrangements with housing associations where the council has approved an emergency or exceptional transfer because of harassment, domestic violence or hate crime
 - Addressing under-occupation and severe overcrowding within social rented homes