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Subject: COVID-19 Safety and Changes at DPR Wholesalers

COVID-19 Operating Proceedures and Safety

See the online version



COVID-19 Safety and Changes at DPR Wholesalers

As a **Home & Hardware** business, government advice is that we are able to continue to trade. However, we take the health & safety of our team, customers and the wider community very seriously. Due to the COVID-19 pandemic we have taken the difficult decision to **TEMPORARILY CLOSE** our store.

We will be closed on Saturday 28th March 2020 - <u>UNTIL FURTHER</u> <u>NOTICE</u>. We will keep you updated via email, twitter and our website regarding our re-opening and operating proceedures.

Operating proceedures until Friday 27th March 2020

In the meantime we will be open as usual but have made some changes to the way we work to try and minimise the risk of transmission:

- We ask that if you feel unwell or are displaying any of the symptoms of COVID-19 such as a temperature of 37.8 degrees or higher, a sore throat or cough you <u>stay away from the premises</u> for a minimum of two weeks after these symptoms have passed.
- All customers that wish to enter the premises must wear protective gloves and masks provided upon entry and keep them on until they leave.
- We will <u>allow only one person</u> entry per registered account.
- We ask that you complete your visit as quickly and efficiently as possible, if customers fail to do this we may need to restrict the number of people we allow inside the premises at one time.
- Please keep conversations with our staff and other customers to a minimum.
- All customers must stay at least 2 meters away from our staff and each other at all times.
- Failure to comply with above will mean we cannot serve you and you will need to leave the premises immediately.

We thank you for your understanding and patience during these uncertain times.

DPR Wholesalers Ltd



