

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 21 March 2017 10:57
To: 'Lorraine Cordell'
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

can you let me know about the below email and how it can be dealt with please.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 March 2017 14:08
To: 'Lemmy Nwabuisi'
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be reply to, there was also a subject access request that was put in to Enfield Council that we was waiting to be addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a knew date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUIISI@enfield.gov.uk]
Sent: 16 March 2017 14:12
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 16 February 2017 14:13
To: Lorraine Cordell
Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi
Sent: 10 February 2017 16:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He

stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.

5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit

Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 February 2017 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.
Complaint from B on date and Time: Body of complaint from B.
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

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